

Terms and Conditions

Purpose

Kaiser Permanente provides the “kpdesignswithme.org” Website, an interactive online community of Kaiser Permanente members and staff to enable them to partner together in designing care and services that Kaiser Permanente delivers to its members. Members will be able to provide feedback on care and services through one of the following areas: answering surveys; participating in discussion boards; and, reviewing and commenting on materials.

The information that you might find on this Web site is not a substitute for the advice of your personal physician or other qualified health care professional. Always seek the advice of your physician or other qualified health care professional with any questions you may have regarding medical symptoms or a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this Web site.

If you think you or someone you are taking care of has a medical or psychiatric emergency, call 911 or go to the nearest hospital.

Agreement

BY USING THE WEB SITE OR BY CLICKING "I ACCEPT" BELOW, YOU SIGNIFY YOUR AGREEMENT TO THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THESE TERMS AND CONDITIONS, DO NOT USE THE WEB SITE

Revisions, changes, and updates

We may revise the information on this Website or otherwise change or update the Website, including these Terms and Conditions, without notice to you. Kaiser Permanente may also make improvements and/or changes in products and/or services described on this Website or add new features at any time without notice. We encourage you to periodically read these Terms and Conditions to see if there have been any changes to our policies that may affect you. Your continued use of the Web site will signify your continued agreement to these Terms and Conditions as they may be revised.

Links

This Kaiser Permanente Website may provide links to other websites that are not owned or controlled by Kaiser Permanente ("Third Party Web sites"). Kaiser Permanente provides links to Third Party Web sites to connect you easily to additional sources of health information or third party services that may be of interest to you. We may not have any business relationship with the party that controls this type of Third Party Web site and a link to such a site is offered only as a convenience to you.

Kaiser Permanente is not responsible for the content, security or the privacy practices of Third Party Web sites. Please review the privacy statement and any terms of use of each Third Party Web site you visit. Unless we specifically advise you otherwise, links to Third Party Web sites do not constitute or imply endorsement by Kaiser Permanente of those sites, the information they contain or any products or services they describe. Kaiser Permanente does not receive payment or other remuneration in exchange for your linking to or using any Third Party Web sites.

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Although we attempt to maintain the integrity and accuracy of the information on the Web site, we make no guarantees as to its correctness, completeness, or accuracy. The Web site may contain typographical errors, inaccuracies, or other errors or omissions. Also, unauthorized additions, deletions, or alterations could be made to the Web site by third

parties without our knowledge. If you believe that information found on the Web site is inaccurate or unauthorized, please inform us by contacting support@kpdesignswithme.org

Use by children

We do not knowingly allow Kaiser Permanente members under the age of 13 to create accounts that allow access to the secured features of this Web site.

User participation in interactive services

Any personal information you submit to the Web site is governed by the kpdesignswithme.org privacy practices. To deactivate your kpdesignswithme.org account, please contact support@kpdesignswithme.org. To the extent there is an inconsistency between these Terms and Conditions and the kpdesignswithme.org privacy practices, these Terms and Conditions shall govern.

By participating on kpdesignswithme.org, you may have access to interactive services. These services may include (but are not limited to): contacting the website support by clicking the following link found throughout the Web site - support@kpdesignswithme.org, and participation in secure online discussion forums with other Kaiser Permanente members and Kaiser Permanente staff. You agree that you will not upload or transmit any communications or content of any type that infringe upon, misappropriate or violate any rights of any party.

In consideration of being allowed to use kpdesignswithme.org interactive services, you agree that the following actions shall constitute a material breach of these Terms and Conditions:

- signing on as or pretending to be another person
- using secure messaging for any purpose in violation of local, state, national, international laws or posted Kaiser Permanente policies
- transmitting material that infringes or violates the intellectual property rights of others or the privacy or publicity rights of others
- transmitting material that is unlawful, obscene, defamatory, predatory of minors, threatening, harassing, abusive, slanderous, or hateful to any person (including Kaiser Permanente personnel) or entity as determined by Kaiser Permanente in its sole discretion
- using interactive services in a way that is intended to harm, or a reasonable person would understand would likely result in harm, to the user or others
- collecting information about others, including e-mail addresses
- intentionally distributing viruses or other harmful computer code. Kaiser Permanente expressly reserves the right, in its sole discretion, to terminate a user's access to any interactive services and/or to any or all other areas of the Web site due to any act that would constitute a violation of these Terms and Conditions.

Passwords

Kaiser Permanente has several tools that allow you to record and store information. You are responsible for taking all reasonable steps to ensure that no unauthorized person shall have access to your Kaiser Permanente online password or account. It is your sole responsibility to (1) control the disclosure and use of your activation codes and password; (2) authorize, monitor, and control access to and use of your Kaiser Permanente online account and password; and (3) promptly inform support@kpdesignswithme.org of any need to deactivate a password.

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Agent: Ioulia Kachirskaia

Address: 1 Kaiser Plaza, 1643 L, Oakland, CA 94612

Fax: 1-510-267-2188

Phone: 1-510-267-7336

Email: ioulia.kachirskaia@kp.org

(This telephone number is for copyright-related complaints only)

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